

R2R|Services believes that meeting contractual terms is the bare minimum of service to be provided and that quality can be maintained in all areas of operation.

To achieve this R2R|Services will:

- Remain committed to a program of continuous improvement
- Ensure every employee demonstrates a desire to deliver excellent service and adopt continuous improvement practices
- Maintain ISO 9001:2008 certification and other accreditation as required to ensure compliance and service delivery
- Work safely and diligently to achieve quality outcomes
- Develop, maintain and continually review its Quality Management System, plans and other supporting documents and policies to this end
- Audit processes annually to ensure best practice

The R2R|Services QA Policy is detailed in all other supporting corporate policies currently and under ongoing future development in line with Standards requirements.



David Thomas
Chief Executive Officer

<i>Printed documents are Not Controlled</i>		Printed 23-Feb-12	
Edition: 1	Revision: 0	Last Date of Review: 22 February 2012	R2R Services
Document controller: QMS	R2R-COR-POL-017-QMS QUALITY POLICY		Page 1 of 1